

Mountain Club Domestic Water Improvement District

Leak Adjustment Policy

The Mountain Club Domestic Water Improvement District allows water charges to be reduced by 50% for a Leak Adjustment Credit if all the following criteria are met:

1. The abnormal water quantity is due to a leak (or improper operation of a device) on the customer side of the meter.
2. The quantity billed is at least twice the 12 month average or twice the usage of the same month of the previous year.
3. The leak must be repaired prior to filling out the Leak Adjustment Application.
4. All requests must be filed with the District within ninety (90) days of the issuance of the first bill reflecting the water loss.
5. Customers are eligible for only one credit during a 60 month period.
6. No more than two consecutive billing cycles will be adjusted.

The District reserves the right to verify the source of the leak and adequate repairs before approving leak adjustments.